

Important questions to ask your Elevator provider



Questions to ask

Vender 1 Vender 2

Uppercut Elevators and Lifts

Are you dealing with a Home Medical or Elevator and Lift Company?			We are an Elevator and lift company that specializes in the sales, service and maintenance of elevators and lifts. This is all we do.
Are you purchasing an elevator or a lift?			Although we offer both we will never mislead you to believe a lift is an elevator. Elevators have enclosed cars and operate under automatic operation. Lifts are slower, have a lower capacity and require you to hold the button. Lifts that operate automatically are not legal in Alberta.
Do they offer after hours service?			Yes – give us a call after hours and we will answer the phone. Should you require an emergency repair, we will be there to help you.
Does the quoted product have emergency battery and manual lowering?			Yes – All our elevators have manual lowering and battery backup. On some elevator’s battery lowering is optional but it is highly recommended.
What happens if my elevator stops between floors?			Unlike “through the floor lifts” you will not be trapped as the landing doors can still be opened. There is an egress key to bypass the door interlock allowing access. Battery back up, manual lowering, a phone, and 24-hour service should also give you peace of mind.
Do they have the necessary experience?			Yes – We have technicians with close to 30 years of experience and a sales staff with a combined 60 years of experience. Overall, our staff has close to 125 years of experience.
Does the manufacture have the necessary experience?			Yes – Our manufacturers have stood the test of time. Garaventa and RAM have each been in the industry for close to 40 years.
Do they have staff dedicated to elevators and lifts – if so, how many?			Yes – Again, its all we do. We have 15 staff dedicated to the sales, service, and maintenance of elevators and lifts. We are committed to after sales service therefore are adequately staffed. We are here should you need us!
Are they COR or SECOR certified for safety?			Yes – we take the safety of our clients and our employees very seriously.
Are they locally owned and operated?			Yes – We are not a chain or a franchise. Our roots and head office are here in Alberta. Our elevators lifts are made in Alberta and BC. We are 100% locally owned and operated, with offices in Calgary and Edmonton